



GENEVA Eurosoil 2021

FREQUENTLY ASKED QUESTIONS

WE RECOMMEND THAT YOU CONNECT TO THE EUROSOIL 2021 VIRTUAL PLATFORM BEFORE THE ACTUAL CONGRESS STARTS. THIS WILL ALLOW YOU TO FAMILIARISE YOURSELF WITH THE PLATFORM IN ADVANCE AND AVOID ANY LAST-MINUTE CONNECTIVITY ISSUES

CONTRIBUTION PUBLICATION

All accepted contributions are available on the Eurosoil congress website ([online programme](#)) and in the [Frontiers in Environmental Science online abstract book](#).

During the congress days and for 3 months after the congress, you can also browse all abstracts within the EUROSOIL 2021 Virtual Congress Platform.

ECSSS GENERAL ASSEMBLY

This meeting will be held separately and upon specific invitation. It will not be accessible through the platform.

BROWSER RECOMMENDATIONS

The EUROSOIL 2021 Virtual Platform is supported by OnAIR, which works for most browsers used by consumers today. However, if you have not connected to a virtual event, your browser may not be correctly set for your audio and video settings.

Check out instructions through [this link](#).

CODE OF CONDUCT

EUROSOIL 2021 and MCI are committed to enabling a virtual event in which everyone can participate in an inclusive, respectful, and safe manner. We value each member and want all guests to have an enjoyable and fulfilling experience. Accordingly, we expect all attendees to show respect and courtesy to the other participants. All communication should be appropriate for a professional audience, that includes people of different backgrounds. Event members are solely responsible for their actions.

Disclaimer

We believe that our different identities make us powerful as a community, and organise our teams' work accordingly. However, part of the content in virtual events is user-generated, and you may find other delegates' or participants' communications, graphics, audio files or additional information inappropriate, offensive, harmful, inaccurate, dishonest, misleading and/or deceptive. In this case, please, report an incident as described below.

Behaviour

We ask that in the interest of open and honest participation, you:

1. Behave in a way that creates a safe and supportive environment for all virtual event participants, including the organisers, moderators, attendees, and speakers, via all communication channels, including the live stream, break out discussions and social media.
2. Commit to a respectful curiosity, open-minded participation, and a positive, inclusive attitude, showing empathy and tolerance for people who may not share your opinion nor understand your views. Please, don't engage in any form of harassing, offensive, abusive, discriminatory, derogatory or threatening speech or behaviour, including (but not limited to) relating to race, gender, gender identity and expression, national origin, religion, disability, marital status, age, sexual orientation, physical appearance or other protected category.
3. Comply with the instructions of the moderator and any virtual event staff.
4. Do not make use of mechanisms, software or scripts in connection with the use of the platform or any action which is likely to impair the functionality of the platform, in particular, to overburden it.
5. Comply with all applicable laws.

Consequences

Breaches of this Code of Conduct may result in disqualification from participating in the registered event but also future live and virtual events.

Reporting an incident

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact the organiser by email eurosoil.reghot@mci-group.com

Thank you for helping us make this a welcoming and friendly environment for all.

EUROSOIL 2021 COMMITTEE

<https://eurosoil-congress.com/#section-committee>

EUROSOIL 2021 KEYNOTE SPEAKERS

<https://eurosoil-congress.com/#section-speakers>

EUROSOIL 2021 PROGRAMME THEMES

<https://eurosoil-congress.com/programme-themes/>

CONNECTING PEOPLE AND SOIL

E-POSTERS

All E-Posters are available on demand and can be viewed at any time on the EUROSIL 2021 Virtual Congress Platform.

CERTIFICATE OF PARTICIPATION

A certificate of participation will be sent by email in the week following the congress to all registered participants that connected to the Virtual Congress.

LANGUAGE

The official platform language of the congress is English. There will not be simultaneous translation of the sessions.

MOBILE APP – IS THERE A MOBILE APP FOR THE EUROSIL 2021 VIRTUAL CONGRESS?

No need! The EUROSIL 2021 Virtual Congress gives you all the content you need at the click and the tap of your finger. It is best viewed on a computer or laptop and easily accessible on tablets. Using a smartphone is not ideal.

NEED HELP?

For any registration-related queries or requests, including login issues to the Virtual Platform, please e-mail:

eurosoil.regshot@mci-group.com

For general assistance during the event, please visit the Helpdesk on the Virtual Platform.

HELPDESK OPENING HOURS

Date	Time
23 August	08:00-17:15
24 August	08:00-18:30
25 August	08:00-18:30
26 August	08:00-18:45
27 August	08:00-16:45

I CAN'T FIND THE E-MAIL TO ACTIVATE MY ACCOUNT AND LOG IN

Please check your junk or spam folder before contacting us. If you can't find anything, please send an e-mail to eurosoil.regshot@mci-group.com

I'VE FORGOTTEN MY PASSWORD

Click "Sign In" on the platform home page and then click on "forgot password". Type your e-mail and click "submit". You will be able to reset your password.

I'VE FORGOTTEN THE E-MAIL ADDRESS I USED

Please send an e-mail to eurosoil.regshot@mci-group.com with the following in the subject line of the e-mail: **Forgot E-mail: YOUR FULL NAME**

ON DEMAND CONTENT

All the content of the congress will be available until 27 December 2021 on the EUROSIL 2021 Virtual Congress Platform.

PRIVACY POLICY

By registering to the EUROSIL 2021 Virtual Congress, you agree to receive communications relating to your participation at EUROSIL 2021 Virtual Congress including, but not limited to, confirmation of registration, confirmation of payment, joining instructions, congress programme, industry showcase, virtual exhibition at the Congress.

You further accept that your personal data will be shared with exhibitors/Sponsors when connecting to / attending an Industry Showcase and when visiting their virtual stands. Sponsors/Exhibitors will then be able to contact you for commercial or marketing purposes. Click [here](#) for the list of sponsors (please note, that this list can be updated until the actual congress takes place. Make sure to consult it regularly). You may contact us at eurosoil.regshot@mci-group.com if you do not wish to share your contacts with a specific company.

QUALITY OF THE SESSIONS ON THE VIRTUAL PLATFORM

The media player of your device adjusts the resolution automatically based on the available bandwidth on your side. Please ensure that you are connected using a wired connection.

CONGRESS PROGRAMME

The congress programme is available [here](#).

SPONSORS

All participating companies can be viewed [here](#).

TIME ZONE

All timings given are in Central European Time (GMT +1). To convert the timing to your own time zone, please use this [online time converter](#).

VIDEO TUTORIALS

<https://eurosoil-congress.com/congress-information/congress-platform/>

VIRTUAL CHAT ROOM

Delegates can connect in the virtual chat room – “Meeting Hub”. Follow the easy instructions given to connect with other delegates. Chat, messaging and call functions will need to be accepted by the receiver before you can start engaging. These functions only work on the platform and do not generate any notifications on your e-mail.